



LOUIS PHAETHON BEACH SUSTAINABILITY REPORT

- **REPORTING PERIOD: 2020-2022**

Prepared by: Rudi De Ponte

Reviewed by: Paraskevas Paraskeva



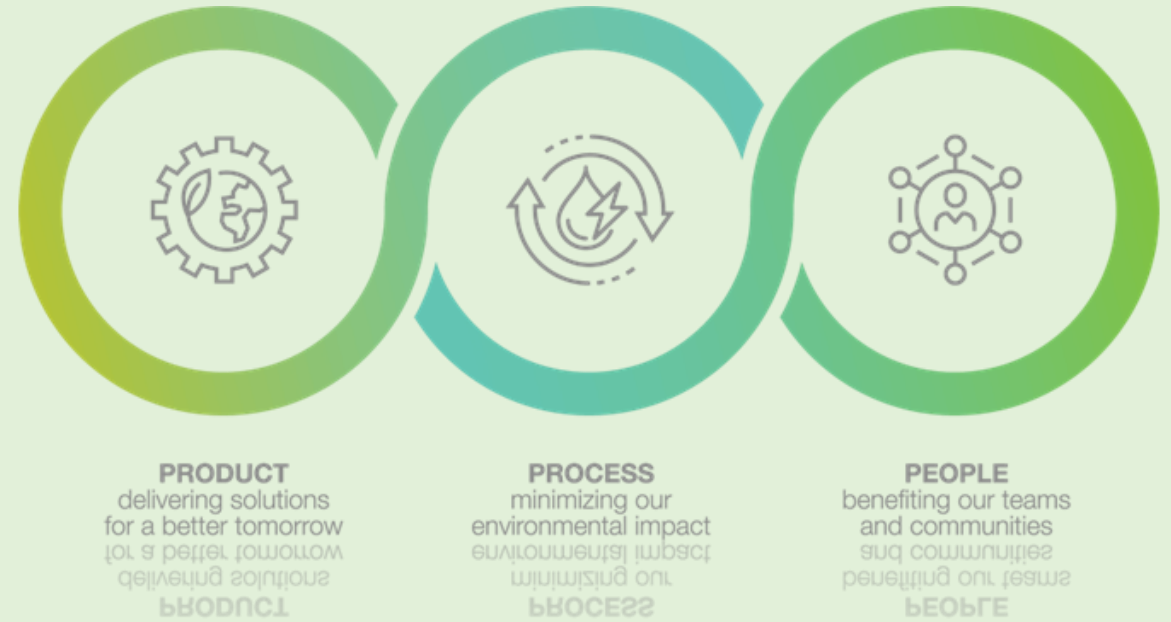
LOUIS HOTELS & RESORTS OVERVIEW

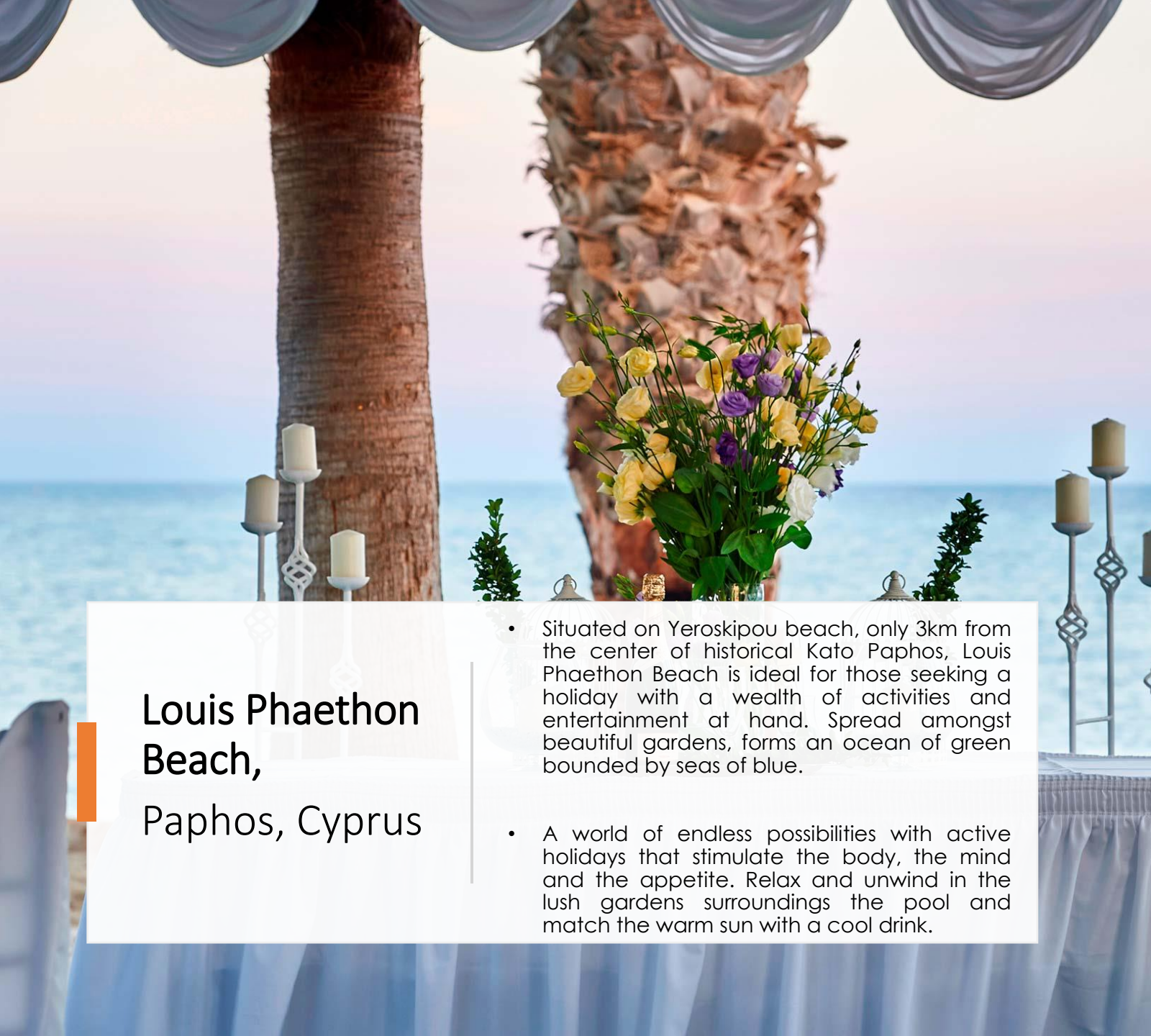
• The Louis Group is one of the leading travel, cruising and hotel groups in the Mediterranean with over 80 years of experience. As a member of the Louis Group, Louis Hotels, with over 77 years in the hospitality industry has a leading position in the hotel sector in both Cyprus and Greece with 6 hotels in Corfu, Mykonos, Crete and Rhodes and 20 hotels & villas in Paphos, Protaras, Limassol, Polis Chrysochous and Nicosia.

Our brand values are synonymous with offering:

- VALUE FOR MONEY HOLIDAYS
- WARM HOSPITALITY AND A LOCAL EXPERIENCE
- FRIENDLY SERVICE BY MULTILINGUAL STAFF.
- CONSTANT INNOVATION
- RESPECT FOR THE ENVIRONMENT
- RESPECT FOR OUR GUESTS

A culture committed to ensure that our operations will have a positive impact to the environment and the community.

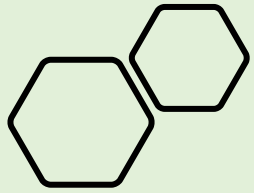




Louis Phaethon Beach, Paphos, Cyprus

- Situated on Yeroskipou beach, only 3km from the center of historical Kato Paphos, Louis Phaethon Beach is ideal for those seeking a holiday with a wealth of activities and entertainment at hand. Spread amongst beautiful gardens, forms an ocean of green bounded by seas of blue.
- A world of endless possibilities with active holidays that stimulate the body, the mind and the appetite. Relax and unwind in the lush gardens surroundings the pool and match the warm sun with a cool drink.





NEW LOOK SINCE 2020

- In an effort to constantly improve our customers' experiences, Louis Hotels is investing considerably in the renovation of its existing properties.
- More specifically, in January 2020 our famous 4* hotel Louis Phaethon Beach, located in Paphos, Cyprus, underwent major renovations.
- Louis Phaethon Beach fully refurbished all its rooms, the hotel's lobby and its main restaurant.



BREAKFAST LUNCH DINNER

- The Louis Phaethon Beach Hotel offers an all-inclusive package for your beach holiday in Cyprus.
- Enjoy the convenience and carefree solution of all-inclusive starting your day with an extensive and delicious breakfast including hot and cold buffets; salad displays, pizzas, hot and cold snacks for lunch, or convenient packed-lunches for your days out.
- In the evening, generous buffets are served in our main restaurant, we also organize exclusive theme nights with Cypriot, Italian, Greek or seafood specialties.
- Also available are children's menus, night snacks, hot drinks, alcoholic and alcohol-free drinks.



OUR SUSTAINABILITY ENVIRONMENTAL PROGRAMME



- ✓ A designated Green Team appointed to implement our sustainability policies and standards.
- ✓ Policy documents publicly available for all to see online and on-site.
- ✓ Annually recording and monitoring our progress against set timeframes.





ENVIRONMENTAL & SOCIAL ISSUES

- WATER is sourced from the Geroskipou Municipality & Water Development Department.

WATER SAVING INITIATIVES



All staff are frequently trained to ensure the minimum use of water and to report any leakages while carrying out their daily chores.



Water saving system for garden irrigation is implemented with weekly irrigation program.



Water flow restrictors installed on all taps in guest rooms and public areas.



Information cards are provided in all guest rooms for reusing towels. Pool towels are replenished every 48 hours.



Information is provided in Information Board, Lobby area Eco Spot, website sustainability report and staff areas notice board for water saving measures.



Daily Maintenance checks are carried out, followed up and rectified immediately on faults and leaks.

WATER QUALITY

High water quality is ensured by the following actions:

1. Microbiological pool water analysis is carried out on a monthly basis.
2. Chemical pool water analysis is carried out one a year.
3. pH and other parameters are being checked daily in all swimming pools and are regulated manually in accordance with supplier instructions.
4. Microbiological analysis of potable water.
5. Legionella analysis is carried out twice a year.

Irrigation:

Our gardens are irrigated with water provided from Water Development Department.

To ensure sea water quality:

The hotel beach front is cleaned daily, and a beach clean up is frequently organized by the green team. Our beaches are maintained organic as possible without disturbing the area as we have natural sea life which visits the area during specific months of the season.

ENERGY SOURCES

ELECTRICITY

- Electricity Authority of Cyprus supplies our electricity.
- Our Maintenance Department monitors the electricity consumption daily.
- Electricity is used for refrigerators, pumps, lights and all other equipment.



LPG

- Petrolina is our LPG supplier.
- Our Maintenance Department monitors the LPG consumption daily.
- LPG and diesel consumptions are measured and documented.
- LPG is used for our Kitchen Department.



ENERGY SAVING INITIATIVES

- Use of Electrical Lighting System (BMS).
- All new equipment purchased is energy efficient.

- All light bulbs have been replaced with low energy bulbs and LED lighting which reduces electricity consumption (Lighting Control/Dimmer).

- Use of inverted pumps
- Implementing preventive maintenance through the annual maintenance program to reduce energy loss in all machinery
- Daily recording of gas diesel consumption to identify wastages, and extensive consumptions

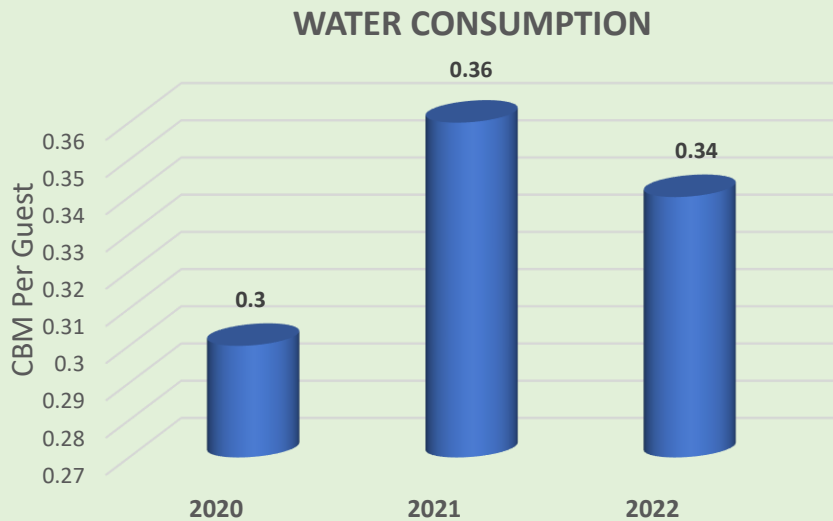


- An automatic timer switch has been installed in our outdoor areas. The timers changed depending on the month and daylight saving.

- Guest rooms are supplied with automatic mechanism (key) switching off lights when leaving the room. Heating & AC do not function if balcony doors are open. Monitoring and adjusting temperatures of AC/Heating in public areas.

- Continuous staff training on how to reduce the consumption of gas and diesel through the right use of equipment.

WATER CONSUMPTION COMPARISON



	2020	2021	2022
Water Consumption (M ³ PPPD)	0.3	0.36	0.34
KPI 2019 - 2020	0.15	0.29	0.35
KPI 2020 - 2021			
KPI 2021 - 2022			

Our targets has been met for 2022 but not for 2021 due to the covid pandemic. The hotel was closed for the period of:

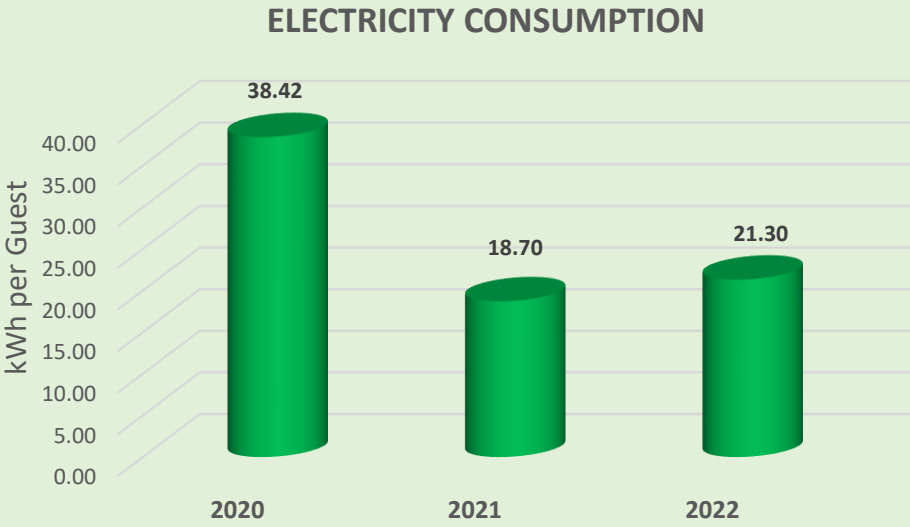
2020 (April, May, June), 2021 (February, March, April, December), 2022(January, February, December)

Due to the number of bed nights during the years of the pandemic being significantly lower in comparison to previous years, the consumption PPPD has been significantly increased.

Total Water Consumption:

- 2020:** 62,416 m³
- 2021:** 75,193 m³
- 2022:** 60,306 m³

ELECTRICITY CONSUMPTION COMPARISON



	2020	2021	2022
ELECTRICITY CONSUMPTION (KWH PPPD)	38.42	18.70	21.30
KPI 2019 - 2020	11.57	37.65	18.33
KPI 2020 - 2021			
KPI 2021 - 2022			

Our targets has been met for 2021 but not for 2022 due to the high demands of electricity during hotel renovations. The hotel was closed for the period of:

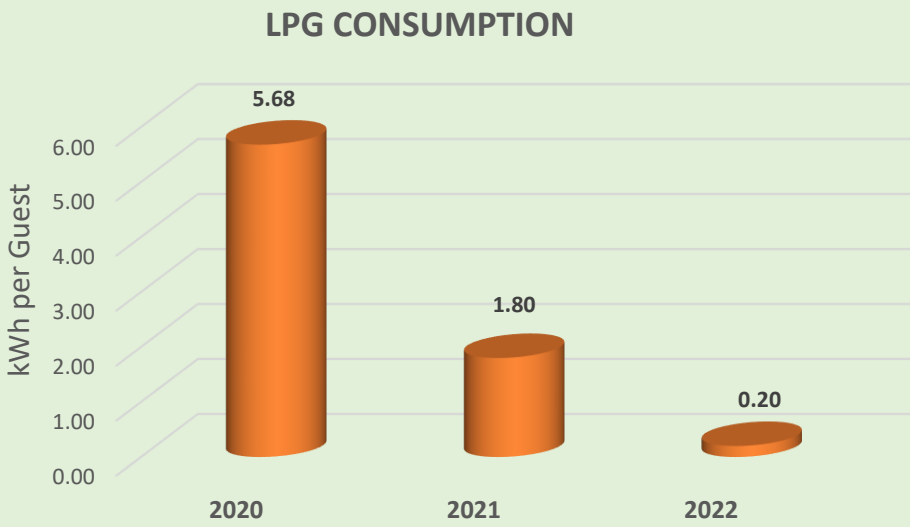
2020 (April, May, June), 2021 (February, March, April, December), 2022(January, February, December)

Due to the number of bed nights during the years of the pandemic being significantly lower in comparison to previous years, the consumption PPPD has been significantly increased.

Total Electricity Consumption:

- 2020:** 1,726,452 kWh
- 2021:** 2,330,574.0 kWh
- 2022:** 3,073,807.0 kWh

LPG CONSUMPTION COMPARISON



	2020	2021	2022
LPG CONSUMPTION (KWH PPPD)	5.68	1.80	0.20
	KPI 2019 - 2020	KPI 2020 - 2021	KPI 2021 - 2022
	1.76	5.57	1.76

Our targets has been met for both 2022 and 2021.

2020 (April, May, June), 2021 (February, March, April, December), 2022(January, February, December)

Due to the number of bed nights during the years of the pandemic being significantly lower in comparison to previous years, the consumption PPPD has been significantly increased.

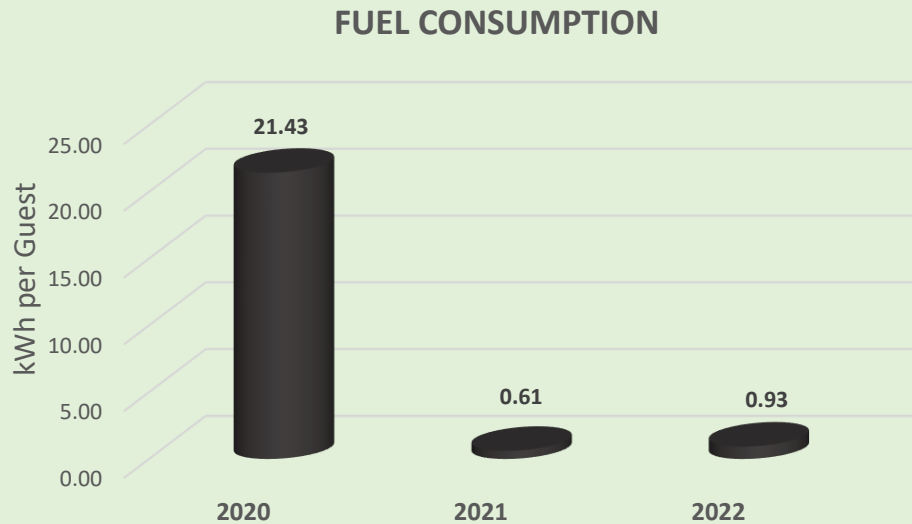
Total Gas Consumption:

2020: 225,716 kWh

2021: 218,109 kWh

2022: 27,295 kWh

FUEL CONSUMPTION COMPARISON



	2020	2021	2022
FUEL CONSUMPTION (KWH PPPD)	21.43	0.61	0.93
	KPI 2019 - 2020	KPI 2020 - 2021	KPI 2021 - 2022
	7.99	21.00	0.60

Our targets has been met for 2021 but not for 2022 due to the high demands of fuel during hotel renovations. The hotel was closed for the period of:

2020 (April, May, June), 2021 (February, March, April, December), 2022(January, February, December)

Due to the number of bed nights during the years of the pandemic being significantly lower in comparison to previous years, the consumption PPPD has been significantly increased.

Total Fuel Consumption:

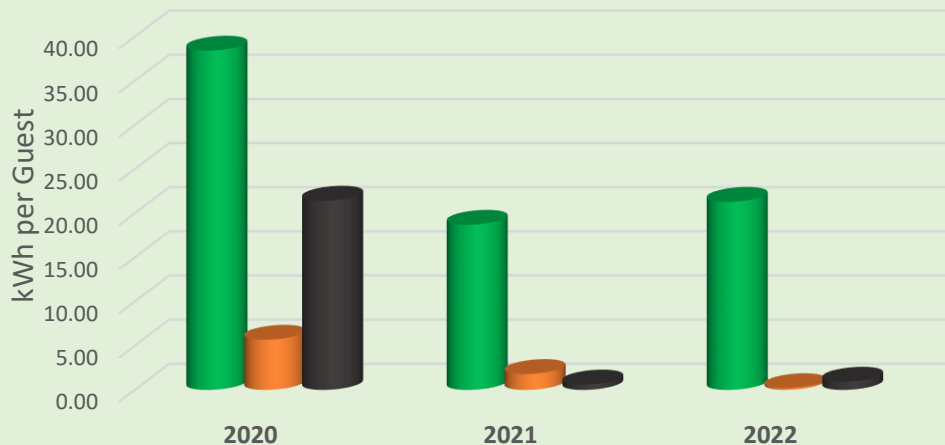
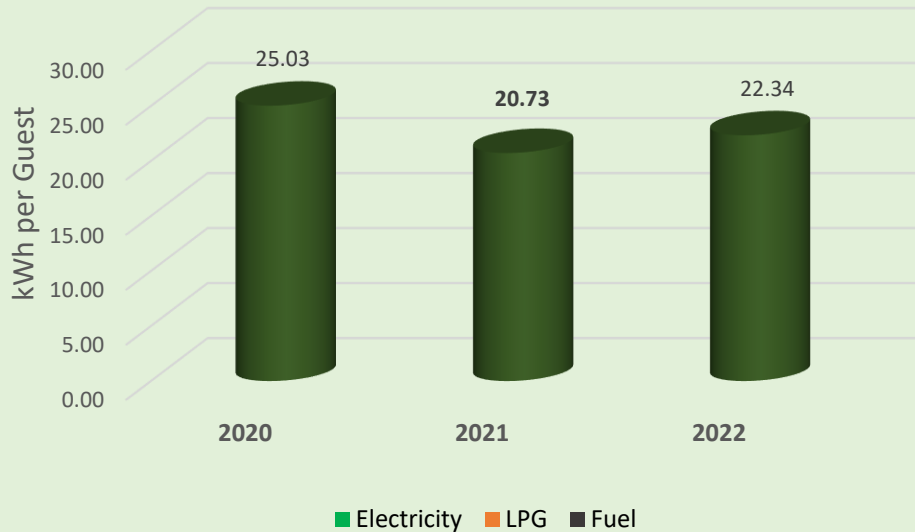
2020: 946,033 kWh

2021: 63,412 kWh

2022: 113,444 kWh

TOTAL ENERGY CONSUMPTION COMPARISON

TOTAL ENERGY CONSUMPTION



	2020	2021	2022
TOTAL ENERGY CONSUMPTION (KWH PPPD)	25.03	20.73	22.34
KPI 2019 - 2020	20.36	24.53	20.32

Our targets has been met for 2021 but not for 2022 due to the high demands of energy during hotel renovations. The hotel was closed for the period of:

2020 (April, May, June), 2021 (February, March, April, December), 2022(January, February, December)

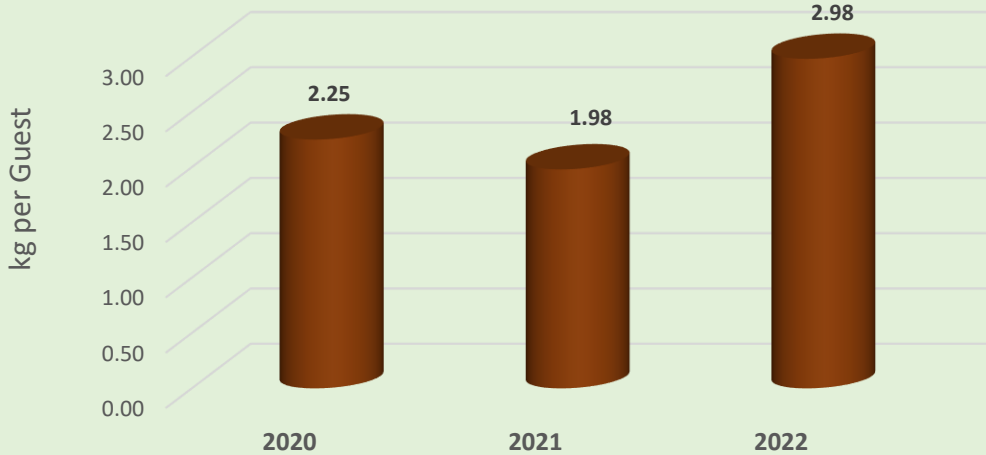
Due to the number of bed nights during the years of the pandemic being significantly lower in comparison to previous years, the consumption PPPD has been significantly increased.

Total Energy Consumption:

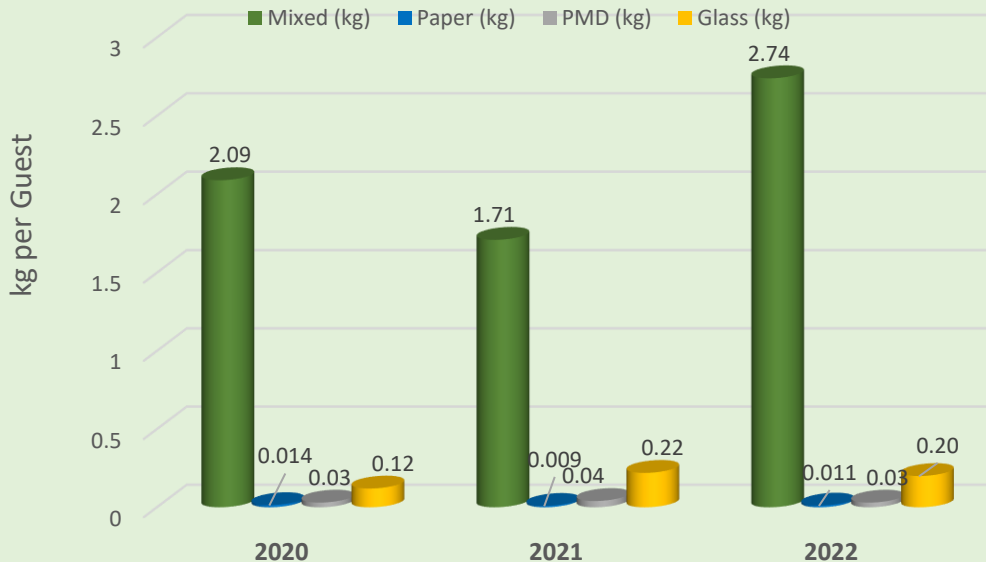
- 2020:** 2,898,201 kWh
- 2021:** 2,622,095 kWh
- 2022:** 3,214,546kWh

WASTE PRODUCTION COMPARISON

WASTE PRODUCTION



	2020	2021	2022
WASTE PRODUCTION (kg PPPD)	2.25	1.98	2.98
	KPI 2019 - 2020 1.64	KPI 2020 - 2021 2.21	KPI 2021 - 2022 1.94



Our targets has been met for 2021 but not for 2022 due to high waste production during hotel renovations. The hotel was closed for the period of:

2020 (April, May, June), 2021 (February, March, April, December), 2022(January, February, December)

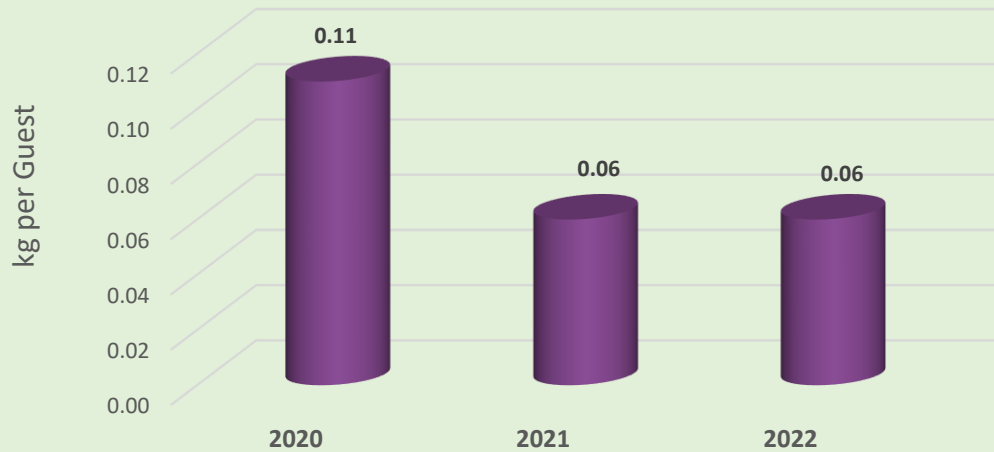
Due to the number of bed nights during the years of the pandemic being significantly lower in comparison to previous years, the consumption PPPD has been significantly increased.

Total Waste production (Not-hazardous):

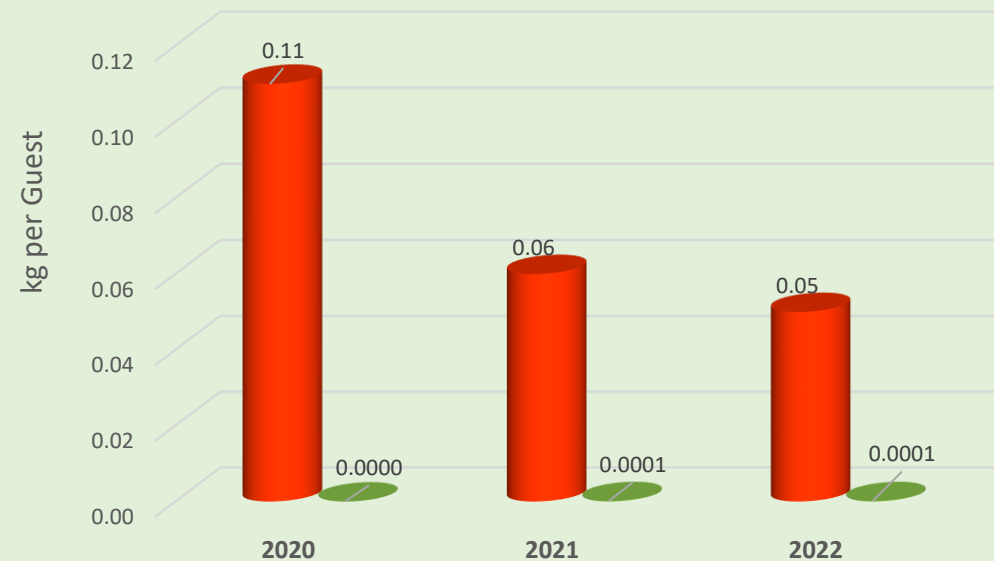
- 2020:** 100,857 kg
- 2021:** 206,898 kg
- 2022:** 315,885 kg

HAZARDOUS WASTE RECYCLING COMPARISON

HAZARDOUS WASTE RECYCLING



UCO (kg) Batteries (kg)



	2020	2021	2022
HAZARDOUS WASTE RECYCLING (kg PPPD)	0.11	0.06	0.06
KPI 2019 - 2020	0.03	KPI 2020 - 2021	KPI 2021 - 2022
		0.10	0.06

No spillages or incidents were recorded during the last 3 years.

Our targets has been met for 2021 but not for 2022 due to high waste production during hotel renovations. The hotel was closed for the period of:

2020 (April, May, June), 2021 (February, March, April, December), 2022(January, February, December)

Due to the number of bed nights during the years of the pandemic being significantly lower in comparison to previous years, the consumption PPPD has been significantly increased.

Total UCO Recycled:

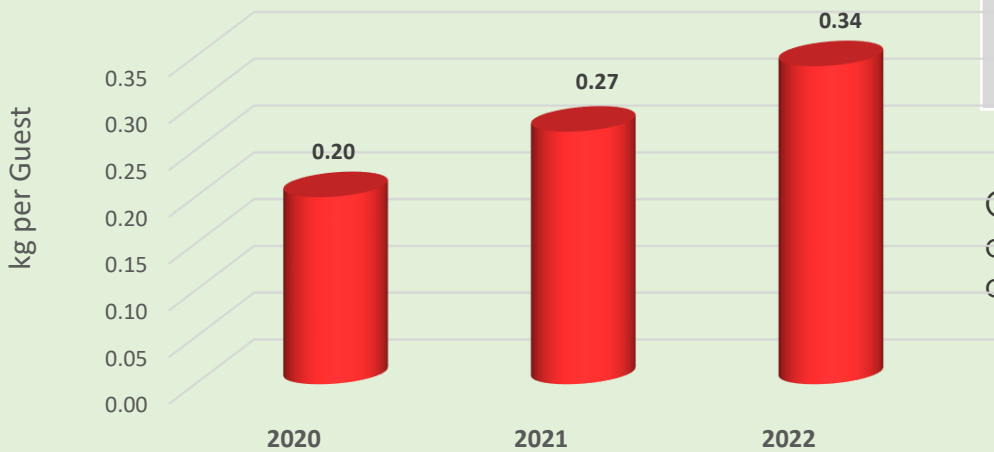
2020: 4,940 kg
2021: 6,431 kg
2022: 7,491 kg

Total Batteries Recycled:

2020: 0 kg
2021: 14 kg
2022: 8 kg

CHEMICALS CONSUMPTION COMPARISON

TOTAL CHEMICALS CONSUMPTION



	2020	2021	2022
TOTAL CHEMICALS CONSUMPTION (kg PPPD)	0.20	0.27	0.34
KPI 2019 - 2020	0.132	0.188	0.254
KPI 2020 - 2021			
KPI 2021 - 2022			

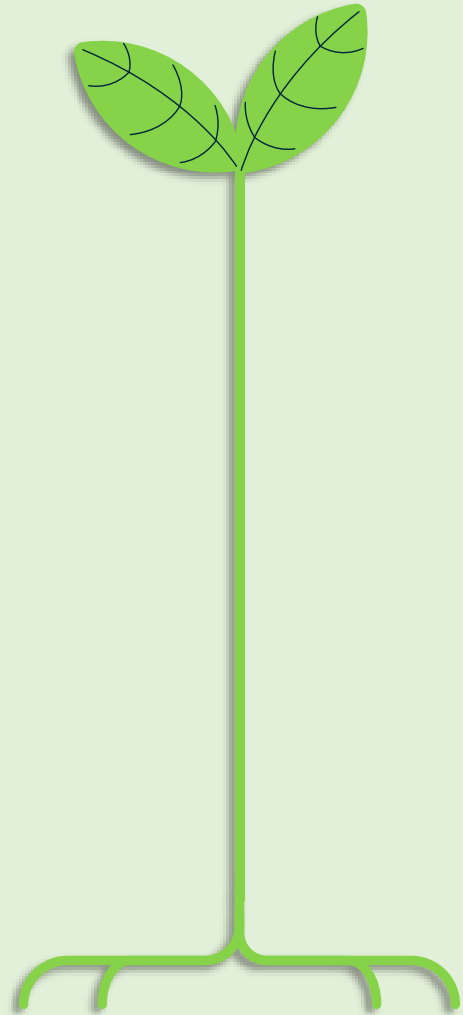
Our targets has not been met for the year 2021 due to the covid pandemic and 2022 due to high cleaning chemicals demands during hotel renovations.. The hotel was closed for the period of:

2020 (April, May, June), 2021 (February, March, April, December), 2022(January, February, December)

Due to the number of bed nights during the years of the pandemic being significantly lower in comparison to previous years, the consumption PPPD has been significantly increased.

Total Chemicals Consumption:

- 2020:** 9,066 kg
- 2021:** 28,092 kg
- 2022:** 35,760 kg



WASTE MANAGEMENT

The hotel is connected to the public sewage system.

Waste water is sent to the public biological plant and checked monthly by the government authorities for controlling the legal requirements for BOD and COD.

Procedures are followed to reduce the BOD and COD of the waste water by:

- Collecting cooking oil and disposing through an approved supplier.
- Vinegar is used for cleaning kettles and cutlery.

REDUCING AND MINIMISING WASTE



Recycling

- Glass
- Paper
- Cardboard
- Plastic
- Batteries
- Metal
- Lamps
- Electric devices
- Used cooked oil



SUP Alternatives

- Reusable polycarbonate cups, paper straws, paper bags and wooden cutlery.
- Reusable porcelain containers for salt and pepper.



Food Waste

- Cook proportionally subject to Hotel's occupancy to avoid food waste
- Un-consumed food from our buffets are sent to staff restaurant.



Suppliers

- Making purchases through bulk wherever possible
- Evaluating and buying from suppliers who operate responsibly on reducing packaging.



Paper Reduction

- Limiting printing amounts
- Using double sided paper
- Avoiding printing in colour.
- Extensive use of emails for messaging

CERTIFICATIONS & AWARDS

- EN ISO 9001:2015
- EN ISO 22000:2020
- Travelife Gold Certification in 2020.
- Certificate of Excellence by TripAdvisor for 2020, 2021, 2022.
- Top Hotels Certificate of Excellence "Top 100 Best Hotels Of The world Of The Year" 2020.
- Louis Phaethon Beach received the award for Best Family Hotel category in the Moscow International Travel & Tourism Exhibition 2020 which took place in Moscow by the Russian tour operator Biblio Globus.





Objectives and Outcome for 2022

- **Targets Analysis 2020-2021-2022**

Objectives and Outcome for 2022

YEARLY OBJECTIVES			
#	WHAT IS THE OBJECTIVE?	Performance	OUTCOME
1	Reduce energy consumption below 20.32 kWh per guest night (↓2%)	<ul style="list-style-type: none"> 22.34 Kwh per guest night 	Not Achieved due to renovations*
2	Reduce water consumption below 0.35 m ³ per guest night (↓3%)	<ul style="list-style-type: none"> 0.34 m³ per guest night 	Achieved
3	Reduce chemicals below 254 ml per guest night. (↓6%)	<ul style="list-style-type: none"> 340 ml/guest night 	Not Achieved due to renovations*
4	Get more involved with the local Community.	<ul style="list-style-type: none"> Weekly Cyprus Nights with music and dance show. Cyprus breakfast corner. Management cocktail party with local drinks. Local lemonade and fruits as welcome. Assisted charities, employees or local residents in need. 	Achieved

Note* : Our targets have not been met for 2022 due to high waste and energy usage during hotel renovations. The hotel was closed for the period of: **2022(January, February, December)**

Targets and goals for 2022

Environmental targets and goals for 2022	
1	Decrease energy consumption by 2% compared to 2020.
2	Decrease water consumption by 3% compared to 2020.
3	Decrease recycling of waste materials by 2% compared to 2020.
4	Decrease the use of chemicals by 6% compared to 2020.

Actual performance

Total energy consumption			
Indicator	2020	2021	2022
kWh/guest night	25.03	20.73	22.34

Waste Production			
Indicator	2020	2021	2022
kg/guest night	2.25	1.98	2.98

Water consumption			
Indicator	2020	2021	2022
(CBM / guest night)	0.30	0.36	0.34

Chemical Consumption			
Indicator	2020	2021	2022
Kg/guest night	0.20	0.27	0.34

Targets Analysis 2020-2021

2020 - 2021 Reduction Targets of all Consumptions

2020 - 2021 Reduction Targets - % of all Consumption on PPPD						
Electricity	Gas	Fuel	Total Energy	Water	Chemicals	Waste
-2.0%	-2.0%	-2.0%	-2.0%	-3.0%	-6.0%	-2.0%

2020 Guests	2021 Guests	Electricity Kwh per Guest			Gas Ltr per Guest			Fuel Ltr per Guest			Total Energy Kw per Guest		
		2020	2021		2020	2021		2020	2021		2020	2021	
		Actual	Forecast	Actual	Actual	Forecast	Actual	Actual	Forecast	Actual	Actual	Forecast	Actual
435,814	291,639	38.42	37.65	18.70	5.68	5.57	1.80	21.43	21.00	0.61	25.03	24.53	20.73

Water CBM per Guest			Chemicals Kg per Guest			Waste Kg per Guest		
2020	2021		2020	2021		2020	2021	
Actual	Forecast	Actual	Actual	Forecast	Actual	Actual	Forecast	Actual
0.30	0.29	0.36	0.200	0.188	0.270	2.25	2.21	1.98

Targets Analysis 2021-2022

2021 - 2022 Reduction Targets of all Consumptions

2021 - 2022 Reduction Targets - % of all Consumption on PPPD						
Electricity	Gas	Fuel	Total Energy	Water	Chemicals	Waste
-2.0%	-2.0%	-2.0%	-2.0%	-3.0%	-6.0%	-2.0%

2021 Guests	2022 Guests	Electricity Kwh per Guest			Gas Ltr per Guest			Fuel Ltr per Guest			Total Energy Kw per Guest		
		2021	2022		2021	2022		2021	2022		2021	2022	
		Actual	Forecast	Actual	Actual	Forecast	Actual	Actual	Forecast	Actual	Actual	Forecast	Actual
291,639	44,897	18.70	18.33	21.30	1.80	1.76	0.20	0.61	0.60	0.93	20.73	20.32	22.34

Water CBM per Guest			Chemicals Kg per Guest			Waste Kg per Guest		
2021	2022		2021	2022		2021	2022	
Actual	Forecast	Actual	Actual	Forecast	Actual	Actual	Forecast	Actual
0.36	0.35	0.34	0.270	0.254	0.340	1.98	1.94	2.98

Targets Analysis 2022-2023

2022 - 2023 Reduction Targets of all Consumptions

2022 - 2023 Reduction Targets - % of all Consumption on PPPD						
Electricity	Gas	Fuel	Total Energy	Water	Chemicals	Waste
-25.0%	-25.0%	-5.0%	-2.0%	-2.0%	-2.0%	-10.0%

2022 Guests	2023 Guests	Electricity Kwh per Guest			Gas Ltr per Guest			Fuel Ltr per Guest			Total Energy Kw per Guest		
		2022	2023		2022	2023		2022	2023		2022	2023	
		Actual	Forecast	Actual	Actual	Forecast	Actual	Actual	Forecast	Actual	Actual	Forecast	Actual
44,897	104,538	21.30	15.98		0.20	0.15		0.93	0.88		22.34	21.89	

Water CBM per Guest			Chemicals Kg per Guest			Waste Kg per Guest		
2022	2023		2022	2023		2022	2023	
Actual	Forecast	Actual	Actual	Forecast	Actual	Actual	Forecast	Actual
0.34	0.33		0.340	0.333		2.98	2.68	

Targets and goals for 2023

Environmental targets and goals for 2023	
1	Decrease electricity consumption PPPD by 25% compared to 2022.
2	Decrease gas consumption PPPD by 25% compared to 2022.
3	Decrease fuel consumption PPPD by 5% compared to 2022.
4	Decrease water consumption PPPD by 2% compared to 2022.
5	Decrease waste materials PPPD by 10% compared to 2022.
6	Decrease the use of chemicals PPPD by 2% compared to 2022.

Actions to Achieve the Targets 2023

Decrease electricity consumption by 25% compared to 2022.

- Led λαμπτήρες.
- Νέος εξοπλισμός ενεργειακά αποδοτικός.
- Σημάνσεις Switch off policy & έλεγχος.
- Ενίσχυση αισθητήρων κίνησης - Κλείνουν αυτόματα.
- Κλείσιμο air-condition από αισθητήρες στα παράθυρα.
- Να ανοίγεται στη σωστή ώρα ο εξοπλισμός.
- Διατήρηση σωστών θερμοκρασιών κλιματισμού.

Actions to Achieve the Targets 2023

Decrease gas consumption by 25% compared to 2022.

- Μείωση γκαζιού: να ανοίγεται στη σωστή ώρα ο εξοπλισμός, να μην ανάβεται πιο πριν από την ώρα έναρξης εργασίας.
- Αισθητήρας ελέγχου για διαρροή γκαζιού.
- Έλεγχος για διαρροή από τμήμα Συντήρησης.

Actions to Achieve the Targets 2023

Decrease water consumption by 2% compared to 2022.

- Παρακολούθηση και έλεγχο μειωτήρων.
- Έλεγχος για διαρροές – οπτικός έλεγχος π.χ. από καμαριέρες στα δωμάτια.
- Καθημερινή καταγραφή της κατανάλωσης νερού από τμήμα Συντήρησης.
- Πληροφόρηση πελατών για εξοικονόμηση νερού π.χ. business room notice board, labels στα δωμάτια.

Actions to Achieve the Targets 2023

Decrease solid waste materials by 10% compared to 2022.

ΑΝΑΚΥΚΛΩΣΗ (ΧΑΡΤΙ, ΡΜΔ)

- Εκπαίδευση προσωπικού για θέματα συλλογής και ανακύκλωση.
- Αποστολή Ηλεκτρονικά μηνύματα, e-mail για εξοικονόμηση χαρτιού.
- Εκτυπώνονται μπροστά – πίσω για εξοικονόμηση χαρτιού.
- Αγορά πρώτων υλών σε μεγάλες ποσότητες – ενημέρωση προμηθευτών για αγορά προϊόντων σε μεγάλες συσκευασίες.
- Κατάργηση πλαστικών μπουκαλιών και χρήση ψυγείων με φίλτρο.
- Ενθάρρυνση για μη χρήσης μιας χρήσης υλικών όπως πλαστικά μπουκάλια, μαχαιροπήρουνα.

Actions to Achieve the Targets 2023

Decrease organic waste materials by 10% compared to 2022.

Μείωση οργανικών απόβλητων – τρόφιμα

- Καλύτερος προγραμματισμός στην κουζίνα σύμφωνα με την πληρότητα του ξενοδοχείου.
- Show cooking – ψήνουμε την ίδια ώρα ανάλογα με τις ανάγκες και την κατανάλωση.
- Οτιδήποτε μένει το καταναλώνει το προσωπικό.

Actions to Achieve the Targets 2023

Decrease the use of chemicals by 2% compared to 2022.

- Εκπαίδευση προσωπικού για σωστή δοσολογία και χρήση χημικών.
- COSHH analysis, αξιολογούμε την επικινδυνότητα των χημικών και λαμβάνουμε τα κατάλληλα μέτρα.
- Πλήρης κατανάλωση των χημικών όσων διαλύονται με το νερό.
- Συνεργασία με αδειούχους εξωτερικούς συνεργάτες για συντήρηση επικίνδυνων απόβλητων π.χ. λάδια.

SOCIAL RESPONSIBILITY & COMMUNITY



4) SEMINARS / IN-HOUSE TRAININGS

A/A	DPT	TRAINING	2023	STAFF ATT.	TOTAL HRS
1	FRONT OFFICE	Environmental Issues	4	30 min	2 hours
2	RECEPTION	Environmental Issues	8	30 min	4 hours
3	HOUSEKEEPING	Environmental Issues	14	30 min	7 hours
4	RESTAURANT	Environmental Issues	13	30 min	6.5 hours
5	KITCHEN	Environmental Issues	12	30 min	6 hours
6	BARS	Environmental Issues	12	30 min	6 hours
7	POOL LIFEGUARD	Environmental Issues	4	30 min	2 hours
8	MAINTENANCE	Environmental Issues	6	30 min	3 hours
9	STORE	Environmental Issues	2	30 min	1 hours
10	ACCOUNT	Environmental Issues	4	30 min	2 hours
					Total 39.5

1) ENGAGEMENT: Supporting local and international organizations

ENGAGEMENT

- Member of CSTI: Cyprus Sustainability Tourism Initiative:

Project 'Keep our Sand and Sea Plastic Free – Destination Zero Plastic in Cyprus'

- TUI Sustainability plan reduction of plastic – Travelife

- CSTI CYB: Cyprus Breakfast

The "Cyprus Breakfast, Kalimera" is a project supported by the Deputy Ministry of Tourism and the Travel Foundation of the UK



a member of **LOUIS HOTELS** family COLLECTION

LOUIS HOTELS family COLLECTION



This is to certify that
Louis PHAETHON BEACH HOTEL

is an official partner of the
'Keep Our Sand and Sea Plastic Free' project &
has committed to implement measures to reduce
the consumption of single-use plastics

Partner
[Signature]

Project Manager
[Signature]



Keep Our Sand and Sea Plastic Free is a campaign backed by tourism businesses and local municipalities aiming to eradicate single-use plastic from coastal areas in Cyprus.



2) EMPLOYEES: Employee involvement and equality

EMPLOYEES			
YEAR	FEMALES	MALES	LOCALS
2020	66%	34%	80%
2021	58%	42%	83%
2022	67%	33%	85%

3) ATTAINMENT: Supporting local businesses

- | ATTAINMENT |
|---|
| <ul style="list-style-type: none">• 90% of local supplies• 10% local supplies hotel operations• Most of our suppliers are qualified with Quality and Environmental Certifications |

4) COMMUNITY ACTIVITIES: Outdoor and Indoor hotel activities

COMMUNITY ACTIVITIES

- Participation in the World tourism day with Cypriot delights
- Participating in Beach clean – ups.



KEEP OUR SAND AND SEA PLASTIC FREE

We invite you to the inauguration event of the **"Plastic Free Beach"** concept in Pafos with the unveiling of **'HOPE'** the Seal Mural.

'HOPE' was assembled by the students of The International School of Pafos (ISOP) made with 300 plastic bottles retrieved during the Eco Club Beach Clean-ups and painted by their Humanities Teacher.

'HOPE' wants only plastic free sands and seas and its purpose is to highlight that plastic pollution is a major source of degradation of the oceans and sea life.

On Saturday, 23rd September 2023 at 10:30 a.m. SODAP Municipal Beach, Pafos

A beach clean-up at FAROS Beach will take place prior to the event at 9:00 a.m.

The solution is in our hands!

An initiative by: **TUI CARE FOUNDATION**

Supporters: **CYPRUS SUSTAINABLE TOURISM INITIATIVE**, **PAFOS REGION**, **PAFOS 2023**, **CYPRUS TOURISM AUTHORITY**

COMMUNITY ACTIVITIES

- Employee interacting trip in Vienna & Milano with the Welfare Fund 2021
- Member Paphiakos Animal Welfare
- Different themes local community (once a week we have Cyprus Night Buffet).



LOUIS phaethon beach

THANK YOU!

Date:16/11/2022

Approval: Paraskevas Paraskeva

Signature: P.PARASKEVA